

# Rx Transition

## How Will This Affect You?



Austin ISD has selected Aetna, a CVS Health Company as our pharmacy vendor for 2021.

This means that your prescription coverage will no longer be under Express Scripts.

While this new plan could mean changes for you, the below chart will help answer some questions you may have and will help guide you through the transition seamlessly.

<b>When does my new coverage become effective?</b>	Your CVS Health pharmacy coverage becomes effective 1/1/2021.
<b>Will I get a new ID card?</b>	Yes. You will receive a new ID card in the mail, and you will use this card for both medical and prescription coverage. That's right, you will now have one card to use at both the doctor's office and pharmacy! Your new card will be mailed to the home address given/ updated during open enrollment. It depends. CVS Health's preferred vendor is CVS Pharmacy.
<b>Will I have to change pharmacies?</b>	While maintenance and specialty medications will need to transfer to CVS Pharmacy, one time and standard prescriptions can still be filled at over 68,000 participating retail pharmacies nationwide.
<b>How do I change pharmacies/ transfer my prescriptions?</b>	In order to change pharmacies or transfer your prescriptions, prescriptions with refills still available can be taken to your closest CVS store, and ask the pharmacist to transfer on your behalf. NO DOCTOR'S APPROVAL NEEDED!
<b>Does CVS Health offer mail order?</b>	Yes. Mail order is a convenient and cost effective option! You can contact Customer Care (contact information listed below) if you would like to switch to mail order.
<b>Will I have to change medications?</b>	You may be notified that certain medications, some which you are currently taking, are no longer covered under the CVS Health Formulary. If this happens, we have a solution for you! You will be able to work with your doctor to find a Formulary Alternative covered under the new plan. In the case that your doctor decides no covered Formulary Alternative is appropriate for you, they will be able to request a Prior Authorization in order to get approval for your current medication to be covered.
<b>What is a Formulary?</b>	A Formulary is a list of generic and brand name prescription drugs covered by your health plan. CVS Health will only pay for medications listed on its Formulary. This will provide a wide range of effective medications at the lowest possible cost to you.
<b>What is a Formulary Alternative?</b>	If the current medication you are taking is not covered under the CVS Health plan, your doctor will help you find a covered Formulary Alternative. A Formulary Alternative will be a medication proven to be just as effective and safe as your current medication, but less costly.
<b>What is Prior Authorization?</b>	Sometimes the differences between these medications are solely based on their brand name. A Prior Authorization (sometimes referred to as Prior Auth) is a process in which your doctor provides a request to CVS Health, with an explanation of why you need your specific current medication or treatment, in order for it to be covered under your CVS Health plan.
<b>Aetna CVS Health Contact Information</b>	888-592-3862 www.Aetna.com 1-888-Rx-Aetna (1-888-792-3862) TTY: 711
<b>Aetna CVS Mail Order Pharmacy</b>	www.Aetna.com
<b>Where can I find more information?</b>	<a href="#">AISD 2021 Benefits Guide (English)</a>
<b>¿Dónde puedo encontrar más información?</b>	<a href="#">AISD 2021 Benefits Guide (Spanish)</a>